



**TROLLEY HOUSE
REFRESHMENTS**

*Delivering Happiness
to Breakrooms Since 1978*

The Smart Hydration Solution Improving Employee Experience Across Industries

How Companies Are Reducing Single-Use Plastic and Elevating the Employee Experience with Bevi



CASE STUDY

**BOOSTING EMPLOYEE
ENGAGEMENT AND SATISFACTION
WITH BEVI & TROLLEY HOUSE**

**DISCOVER HOW DOMINION ENERGY AND
SUPER RADIATORS LEVERAGED TROLLEY
HOSPITALITY COMPANIES' BEVI WATER
SOLUTIONS TO CREATE A MORE ENGAGING
AND SATISFYING WORKPLACE EXPERIENCE.**



TROLLEY HOSPITALITY COMPANIES

8501 SANFORD DRIVE
RICHMOND, VA 23228
916 CAVALIER BLVD
CHESAPEAKE, VA 23323

TROLLEYHOUSEVA.COM
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The Power of BEVI'S: A Solution for Improving Employee Satisfaction and Engagement

Overview

When organizations across industries look to elevate employee experience while advancing sustainability goals, they turn to Trolley House Refreshments. Through the implementation of Bevi smart water dispensers, workplaces are seeing increased time onsite, improved morale, and meaningful environmental impact.

Bevi represents the next generation of workplace hydration. By replacing single-use bottles with a smart, connected system, companies can reduce waste without sacrificing convenience or variety. With filtered still and sparkling water, customizable flavors, and functional enhancements, Bevi delivers a premium experience while eliminating the need for bottled beverages and reducing the environmental footprint tied to production and transportation.

About the Clients

Dominion Energy's Coastal Offshore Wind Department operates one of the largest offshore wind initiatives in the country, with facilities supporting a 24/7 workforce.

Fatima Torres, who has been with Dominion for six years in Document Controls, recognized the need for a centralized, high-quality beverage solution that could support both operational efficiency and employee satisfaction. Her goal was simple: create a one-stop shop that offered more than traditional vending and outdated water fountains.

Super Radiator Coils has experienced rapid growth, expanding from just under 200 employees to more than 600 in the past three years. As their workforce grew, their existing water solutions could no longer keep pace. The team needed a refreshed approach that offered more variety, reliable service, and a better overall employee experience.

The Challenge

For Dominion Energy, establishing a new food and beverage partner required persistence. After five months of onboarding and approvals, Trolley House Refreshments was brought on as a trusted vendor. Fatima wanted to deliver something better for her team. She was looking for a modern solution that aligned with Dominion's commitment to sustainability and the needs of a high-performance workforce.

At Super Radiators, the challenge was scale and satisfaction. Their traditional water coolers lacked variety and failed to meet the expectations of a rapidly growing team. They needed a solution that felt like an upgrade and could be maintained consistently with strong service support.



**OVER 200,000 SINGLE
USE PLASTIC BOTTLES
SAVED FROM THE
LANDFILL**

The Solution

For Dominion Energy, sustainability was a key driver. As a leader in clean, renewable energy with a significantly reduced carbon footprint, their internal operations needed to reflect the same values. Single-use plastics no longer aligned with their mission. Their existing water fountains, while functional, showed minimal impact in reducing waste.

Trolley House Refreshments sales representative Wendy Frawley introduced Bevi 2.0 as the ideal solution. A freestanding unit was installed, offering a rotating selection of five flavors, enhancements like energy, electrolytes, and vitamin boosts, along with still, sparkling, hot, and cold water options. With consistent weekly service and restocking, the system delivered both convenience and variety.

The impact was immediate. Within the first three days, the Bevi machine eliminated over 300 single-use plastic bottles. This quickly surpassed the lifetime impact of the facility's previous water solutions.

Implementation

Employees at Dominion Energy embraced the Bevi experience right away. The machine became such a staple in the office that it earned its own name, Acinia, quickly becoming the team's favorite new "employee." The presence of Bevi has helped draw employees back into the office, creating a more engaging and enjoyable workplace environment.

After four months, the results have been substantial. The site has eliminated more than 9,300 bottles and cans from waste streams. Lemon has emerged as the top flavor, while vitamin boost is the most popular enhancement. Usage trends show peak engagement Tuesday through Thursday, with consistent use across all seven days. Still water accounts for 62 percent of dispenses, while sparkling makes up 38 percent.

At Super Radiators, Bevi has delivered on the need for variety and consistency. Employees now have access to a more engaging hydration experience, supported by reliable service and a solution that scales with their growth. Over the course of the three years Bevi has been implemented, Super Radiators has saved over 200,000 bottles and cans from landfills.





TROLLEY HOUSE REFRESHMENTS

Results

Bevi has transformed the way both organizations approach workplace hydration.

- Increased employee satisfaction through greater variety and convenience
- Noticeable boost in time spent onsite and overall office engagement
- Significant reduction in single-use plastic waste
- Strong alignment with corporate sustainability initiatives
- Reliable service and consistent product availability

Client Quote

"Bevi gave our team something they didn't even realize they were missing. It is easy, customizable, and supports our sustainability goals in a way that actually feels impactful."

Key Takeaways

Whether supporting a growing manufacturing team or a 24/7 energy operation, the right workplace amenities make a measurable difference. Bevi provides more than hydration. It creates an experience employees look forward to, while helping organizations reduce waste and operate more efficiently.

Ready to elevate your workplace and make a lasting impact? Partner with Trolley House Refreshments to bring Bevi to your team. Contact us today to learn more and schedule a consultation.

